

# AI Policy

## Commitments

With the rapid development and widespread application of Artificial Intelligence (AI) technology, TCC Information Systems Corp. (hereinafter referred to as "the company") understands the importance of establishing clear and practical AI policies to protect our customers, employees, and business. Therefore, the company focuses on creating a framework that complies with industry standards and legal requirements to regulate the use and development of AI technology while reinforcing legal and ethical responsibilities, and promoting and maintaining fair and responsible technological innovation.

## Scope

This policy applies to all official employees, contractual workers, dispatched personnel, and all personnel employed by the company, including external visitors and vendors.

## Content

### 1. Ethical and Moral Commitments:

Adhere to the highest ethical and moral standards in the development and application of AI technology, ensuring fairness, transparency, and accountability, and actively promoting societal interest and human well-being.

- **Fairness** : Commit to ensuring that AI systems do not introduce or exacerbate bias and discrimination, and promote diversity and inclusion.
- **Transparency** : Commit to ensuring the design and operation of AI systems are transparent so that users understand how the systems function.
- **Accountability** : Establish a clear responsibility framework to hold individuals accountable in cases of AI system misconduct.

### 2. Privacy and Security Commitments:

Ensure the privacy and security of user data, comply with global related privacy regulations, and implement robust security measures to protect the integrity of data throughout its lifecycle.

- Comply with all regulations related to the protection of privacy data.
- Employ encryption and anonymization technologies to safeguard data.
- Regularly audit and monitor activities to assess data privacy risks.
- Set strict data access and network protocols to ensure that only authorized personnel can access data.
- Implement comprehensive cybersecurity measures to defend against potential cyber-attacks and threats.
- Regularly update systems and software to secure and stable versions.
- Provide cybersecurity education and training to all employees and raise awareness of information security.
- Conduct regular security vulnerability scans and penetration tests of systems and software.
- Establish a rapid incident response mechanism to handle emergencies.

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### 3. Regulatory and Compliance Commitments:

Commit to strictly adhering to all applicable laws and regulations related to AI, and establish a comprehensive risk management framework to ensure the legality and compliance of AI technology.

- **Compliance** : Commit to adhering to all applicable laws, regulations, and industry standards during the development and application of AI technology.
- **Risk Assessment** : Establish a risk management framework, regularly identify and assess compliance risks, and take appropriate improvement measures.
- **Adaptation to Legal Updates** : Commit to continuously monitoring and adapting to changes in laws and industry standards to ensure technical and operational compliance.

### 4. Technological Innovation and Quality Commitments:

Strive for technological innovation and quality improvement to ensure high performance and reliability of AI systems, maintaining the leading edge of technology through continuous innovation and improvement.

- **High-Quality Standards** : Commit to following high-quality standards, ensuring the accuracy and reliability of AI systems through continuous testing and calibration operations.
- **Continuous Technological Innovation** : Regularly invest resources in technological innovation to keep the company's AI technology at the forefront of the industry.
- **Quality Improvement** : Establish a continuous improvement mechanism to constantly optimize and enhance technical quality based on user feedback and internal audits.

### 5. Social Responsibility and Environmental Commitments:

Commit to actively considering social and environmental impacts in the development and application of AI technology to promote the sustainable development and societal well-being of AI technology.

- **Environmental Sustainability** : Consider environmental impacts during the development and application processes, and take measures to reduce carbon footprint and resource consumption.
- **Energy Efficiency Optimization** : Optimize the energy use efficiency of AI systems, promote the application of green technology, and reduce negative environmental impacts.

### 6. Implementation and Supervision

To ensure the effectiveness of this policy, the company will periodically monitor the implementation of the policy and review and update the policy annually.

All employees are responsible for complying with this policy, and any behavior that violates the policy will be subject to disciplinary action.